

# COMPANY PROFILE **2023**



## **TRUE NORTH TRAINING CENTER**

BRINGING THEORY AND PRACTICE CLOSER TOGETHER

Building No. 318, Street No. 230,  
C' Ring Road AlMuntaza, Doha, Qatar  
Tel. No: 4427-7978 Fax. No: 4416-2684  
[support@tntc-edu.com](mailto:support@tntc-edu.com)





## WHO ARE WE?

True North Training Center was founded by a team of experienced professionals from diverse industries, with the goal of offering a comprehensive approach to competency development programs for students. Our aim is to bridge the gap between academic theory and real-world application, by providing practical and hands-on training that enables our students to excel in their chosen fields.

Our approach is to enhance the knowledge and skills of its students to apply the same to enhance their competencies and help them to progress in their chosen career path.

## WHAT CAN WE OFFER?

We offer a wide variety of certification courses in several fields, including Quality, Health and Safety, Human Resources, Supply Chain, Facility Management, Finance and Accounting, Hospitality, Operations and Maintenance, and Personal Development. Additionally, we provide higher education and graduate-level courses to help individuals enhance their skills and advance their careers.



## MISSION

To provide high-quality training solutions that bridge the gap between theory and practice, allowing our clients to advance their professional

## VISION

To be the preferred international professional training institution in

## QHSE POLICY

At True North Training Center (TNTC) W.L.L., our mission is to provide our clients with the knowledge, skills, and credentials necessary to achieve career success. We are committed to upholding the highest standards of quality, health, safety, and environmental protection in all aspects of our operations.

Our QHSE Policy reflects our dedication to providing:

**Q**uality services

**H**ealthy lifestyles

**S**afe and secure working conditions

**E**fficient and productive operations that minimize negative environmental impacts and waste generation

To achieve and maintain these goals, we pledge to:

- \* Ensure that our QHSE Management System is consistently implemented, reviewed, and improved over time to deliver high-quality services
- \* Comply fully with all applicable legal and regulatory obligations
- \* Incorporate best practices to optimize our processes and achieve service quality excellence, while protecting public health, safety, and the environment
- \* Provide our employees with training and development opportunities to enhance their knowledge and skills in QHSE-related areas
- \* Consult with our stakeholders and raise awareness of relevant QHSE issues
- \* Strive for complete customer satisfaction by applying industry best practices and ensuring safe and healthy working conditions to prevent injury and ill health
- \* Provide relevant and timely information about our activities to all interested parties

We urge all our employees, customers, and external stakeholders to be aware of our QHSE Policy. We regularly review it to ensure its relevance, accuracy, and consistency with the core values of True North Training Center (TNTC) W.L.L.

Camile Cana Arinuelo  
Managing Partner





# OUR ACCREDITATION

True North Training Center is the only Education Partner of ProFMI (Professional Facility Management Institute) in Qatar and in all Middle East Region.

(<https://www.profmi.org/courses-offered/>)

# ProFM<sup>®</sup>

## EDUCATION PARTNER

[profmi.org/global-courses/](https://profmi.org/global-courses/)

### Find a Course Convenient for You

#### NORTH AMERICA

##### Florida

University of Central Florida

Format: Online course

Contact: [Jana Breburdova](#), +1-407-882-0247

Details: <https://tinyurl.com/ucf-profmi>

#### GLOBAL

##### Qatar

True North Training Center

Format: In-Person and Online

Contact: [Engr. Marvin Arinuelo, ProFM](#), +974 7048 8571

Details: <https://www.tntc-edu.com/profm-credential.html>

#### ONLINE

Coached Self-Study Program

Format: Self-Study + 7 Online Q&A Sessions

Contact: [Vicky Vander Woude](#), +1-651-905-2645

Details: [www.ProFMi.org/coach](http://www.ProFMi.org/coach)



# **OUR OFFERED COURSES**

**We offer different certification courses in the field of Quality, Health and Safety, Human Resources, Supply & Chain, Facility Management, Finance and Accounting, Hospitality, Operations and Maintenance and Personal Development.**

**We also offer Higher Education and Graduate school courses. We bridge the gap between academic, theories & principle and actual work applications**



# **Master's Degree Courses (Online)**

**Master in Business  
Administration**

**Master in Human Resources**

**Master in Commerce and  
Marketing**

**Master in Digital Marketing and  
eCommerce**

**Master in Business and  
Corporate Communication**

**Master in Hotel Management &  
Tourism**

**Master in International Trade**

**Master in Project Management**

**Master in Supply Chain  
Management**

**Master in Management and Team  
Management**

**Master in Big Data and Business  
Intelligence**





## **Post Graduate Degree Courses (Online)**

Coaching NLP and Team Leadership

Advertising Marketing and SM

Financial Management and Accounting

Advertising and PWe also offer Higher Education  
Public Relation

Human Resources

Logistics and Supply Chain

Project Management

Personnel Selection, Training and POH

Corporate Social Responsibility



# Engineering Certification Courses

Certified Facilities Manager (**CFM**)

Certified Fire Protection Specialist (**CFPS**)

Project Management Professional (**PMP**)

Certified Maintenance & Reliability Professional (**CMRP**)

Certified Cost Professional (**CCP**)

Certified Professional Contract Manager (**CPCM**)

ASQ Certified Quality Auditor (**CQA**)

Certified Quality Engineer (**CQE**)

Certified Manager of Quality / Organizational Excellence (**CMQ/OE**)

Certified Construction Manager (**CCM**)

Certified Supply Chain Professional (**CSCP**)

Project and Scheduling Professional (**PSP**)

Risk Management Professional (**RMP**)

Project Management Professional (Arabic Batch) - **PMP**

**ASQ** Certified Six Sigma Black Belt

**ISO** Lead Auditor

**LEED** AP BD+C/O+M

LEED Green Associate

**ProFM** Certification

Training + Certifications from Management and Strategy Institute (MSI, USA)



# ***REVIEW COURSES***

EERC MMUP / UPDA Review Course for Electrical Engineers

MERC MMUP / UPDA Review Course for Mechanical Engineering

CERC MMUP / UPDA Review for Civil Engineers

ARRCMMUP / UPDA Review for Architect

CHERC MMUP / UPDA Review Course for Chemical Engineers

## ***LEAD INTERNAL AUDITOR COURSES***

Occupational Health and Safety Mgmt. System  
**ISO 45001:2018**

Quality Mgmt. System **ISO 9001:2015**

Environmental Mgmt. System **ISO 14001:2015**

Food Safety Mgmt. System **ISO 22000:2008**

Internal Audit Training OHSMS 45001:2018,  
QMS ISO 9001:2015, EMS ISO 14001:2015

## **ENGINEERING DESIGN SOFTWARE COURSES**

**AUTOCAD 2D**

**AUTOCAD CIVIL 3D**

**REVIT Structure**

**REVIT Architecture**



# Human Resources & Soft Skills Development Courses

Customer Service and Communication Skills  
English Communication Skills  
Team Capacity Building  
Digital Marketing  
Certified Teachers  
Team Capacity Building  
Document Control  
English Proficiency  
Early Child Education  
Food Entrepreneurship  
Front Office and Customer Service  
Human Resource Management  
Restaurant and Food Services Mgmt.  
Secretarial and Office Management  
Information Technology  
Computer Software and Hardware Servicing  
Basic Computer  
Business Writing  
Caregiver



# Health Safety & Environment Courses

## NEBOSH

- NEBOSH International General Certificate
- NEBOSH Technical Certificate in Oil and Gas Operational Safety
- NEBOSH National Certificate in Fire Safety and Risk Management
- NEBOSH International Certificate in Construction Health and Safety
- NEBOSH National Diploma in Environmental Management
- NEBOSH International Diploma in Occupational Safety and Health
- NEBOSH Health and Safety at Work



## ***OIL GAS & CHEMICAL SAFETY***

- ***H2S Training***
- ***Authorized Gas Testing-AGT***
- ***Hole Watch / Attendant***
- ***Confined Space Supervisor***
- ***Confined Space Entry***

## ***HSE Consultancy Services***

***Fire and Safety Consultancy***

***Worksite Risk Assessment***

***Consultancy***

***Emergency Plans Consultancy***

***HR & Business Planning***

***Business Management***

***Development***

***ISO 9001, ISO 14001 and***

***OHSMS 45001 Documentation***

***and Preparation***



# **HABC**

- First Aid Courses
- Fire and Safety Courses
- Construction Safety Courses
- Food Safety Courses
- Train the Trainer

# **IOSH COURSES**

- IOSH Managing Safely
- IOSH Directing Safely
- IOSH Leading Safely
- IOSH Working Safely

# **NVQ**

- Level 6 Diploma NVQ in Occupational Health and Safety Practice



# **Fire Safety Courses**

**Basic Firefighting  
Fire Warden / Fire Marshall  
Fire Watch  
Fire Fighters 1 & 2**

# **First Aid Courses**

**Basic First Aid with CPR  
Emergency First Responder  
Basic Life Support  
Advanced First Aid  
Pediatric First Aid**



# Construction Safety Courses

- Behavioral Safety
- Electrical Safety
- Hand and Power Tools Safety
- Welding / Hot wok Safety
- Lock Out / Tag Out
- Ergonomics
- Hazard Identification
- HSE Leadership & Mgmt. at the Workplace
- Safety Officer
- Excavation Safety
- Personal Protective Equipment
- Site Safety Induction
- Working at Height Safety
- Hazard Identification
- JSA / Risk Assessment
- Risk Assessment
- Basic Health and Safety at Work
- Advanced Health and Safety at Work
- Environmental Management Awareness
- Trenching and Excavation Awareness
- Welding and Cutting
- Accident Investigation
- Banksman / Flagman



# **Defensive Driving Courses**

Defensive Driving Light  
Defensive Driving Heavy

# **Water Skills Courses**

Lifeguard / Poolguard  
Openwater Scuba Course  
Advance Openwater Course  
Rescue Diver  
Dive Master  
Discover Scuba Diving Course

# **Competency Courses**

Basic Scaffolding Training  
Scaffolding Supervisor  
Scaffolding Inspector  
Basic Rigging and Slings  
Rigging / Lifting Supervisor  
Appointed Person in Lifting  
Heavy Equipment Operator Training





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Contact Us

For Reservation And Class  
Schedules:

Call or WhatsApp **974-3070 3474**  
Visit: <https://www.tntc-edu.com/>  
Or Email: [support@tntc-edu.com](mailto:support@tntc-edu.com)